

Plymouth Safeguarding Adults Board

Friday 4 April 2014

PRESENT:

Jim Gould, Independent Chair.

Also in attendance: Carole Burgoyne, Geoff Baines, Jenny Winslade, Peter Aley for Stuart Palmer, Mike French, Karen Grimshaw, Dave Simpkins, Councillor Sue McDonald, Phil Smale, DS Paul Northcott, Jane Elliot Tonic, Mandy Cox, Tony Staunton, Martin Cordy and Julian Moulard.

Apologies for absence: Odette Coveney, Becky Morris, Roslynn Azzam and Stuart Palmer.

The meeting started at 1.00 pm and finished at 3.30 pm.

Note: At a future meeting, the Board will consider the accuracy of these draft minutes, so they may be subject to change. Please check the minutes of that meeting to confirm whether these minutes have been amended.

50. **MINUTES AND MATTERS ARISING**

Agreed that the minutes of the meeting held on 24 January 2014 be confirmed.

Matters Arising

Minute 41 – Audit. It was reported that no contact had been made with the Devon Audit Partnership. This action needs to be followed up.

51. **DECLARATIONS OF INTEREST**

In accordance with the code, declarations of interest were made by Mandy Cox, Geoff Baines and Phil Smale are also members of the Children Safeguarding Board.

52. **CHAIR'S URGENT BUSINESS**

The Chair, Jim Gould announced his retirement as Chair of the Safeguarding Adults and Children in September. The post of Independent Chair for Safeguarding Adults would be advertised this month. The Board gave thanks to Jim and wished him a happy retirement.

53. **CARE HOME MANAGEMENT REVIEW UPDATE**

Jim Gould, Chair provided the board with an update on the Care Home Management Review. It was reported that the action plan would be updated and the board would receive a further update and final report at a future meeting.

54. **HEALTH REPORT**

Martin Cordy, NEW Devon CCG provided the Board with a presentation on the process for health based alerts. It was reported that the number of alerts across the CCG –

- Western Locality - 60 %
- North/Eastern Locality – 40%

The Board would receive an update on the roll out of the pilot for Plymouth at the next meeting. They would be focussing on the most serious safeguarding alerts and would look to change systems and processes quickly.

Discussions took place on the different levels of practice against all 4 local authority areas. A meeting was taking place next week to get some consistency and to unpick the quality of the referral and increasing number of assumptions made by social workers assuming that some GPs didn't provide the right level of care.

There needs to be a clear pathway with care and to stop referrals unless we get a quality referral. There needs to be some agreement on the quality of the response and clarity of the process locally and the LATs role to support this. There needs to be a link with primary care and safeguarding and this is a window the Board needs to address.

The Board requested a report on the following themes –

1. when an alert is reported, the person who made the alert does not hear anything back;
2. residential nursing homes and non-admissions – partners and local arrangements;
3. referring to GPs as independent businesses and how to engage and get leverage with these services.

It was also reported that GPs had to be level 3 trained for safeguarding and CQC requirements.

55. **SAFEGUARDING MANAGER REPORT (SERIOUS SELF-NEGLECT)**

Jane Elliot Tonic provided the Board with an update on Serious Self Neglect (SSN). It was reported that –

- regional work was on-going;
- sub-groups were now in place;
- links are being made with Public Health colleagues to identify vulnerable groups
- consideration is being given to the issues surrounding development of a 'register' of people considered at high risk of harm across the city

Housing providers are a rich source of information in identifying those who self-neglect and are difficult to engage in services. It is hoped that the review of VARM and redesign of policy will be ready for the annual review of the on-line policy and procedures manual in November 2014. In line with discussions at the ADASS South West Regional Safeguarding Leads Group we need to look at how we record, process and review concerns regarding this group. We want to retain the principles of VARM and continue to promote a multi-agency approach to addresses this, and will be collating research and guidance and updating workforce guidance accordingly.

56. **FRANCIS REPORT UPDATE - LESSONS LEARNED**

Jenny Winslade provided the Board with an update on the Frances Report. There were 177 recommendations from the Francis Report and would look at -

- taking a multi-agency approach and initial benchmarking around recommendations;
- creating a collective responsibility;
- focussing on the staff experience. If that declines care of patients will decline;
- partnering with John Lewis on their approach to staff experiences;
- Summit taking place on 29 May 2014 – looking at a person centred approach.

57. **SERIOUS CASE REVIEW SUBGROUP UPDATE**

Julian Mouland provided the Board with an update from the Serious Case Review (SCR) Subgroup. The new SAB logo was shared with the Board and would now feature on all future correspondence. The SCR Subgroup had met twice and were looking at an on-going case; it was reported that the Police had so far been unable to complete their IMR but were addressing reasons for delay and keeping the family informed. They were seeking advice from the Racial Equality Council, and wanted to ensure that the review of the case addresses the family's concerns.

It was highlighted that the Local Safeguarding Children Board had set up an Equality and Diversity Group, with an Equality and Diversity Champion on each of their sub groups. It was raised whether the Safeguarding Adults Board could link to this group?

It was reported that Public Health sit on the Devon Safeguarding Adults Board and that an invitation should be sent to Kelechi Nnoaham, Director for Public Health to attend future PSAB meetings.

58. **SECTION 136 UPDATE**

This item was deferred to the next meeting.

59. **PERFORMANCE UPDATE**

a. **AVA DATA**

Jane Elliot Tonic provided the Board with a performance update on the abuse of vulnerable adults (AVA) return. It was reported that they were looking to re-establish the Performance Monitoring Sub Group to look at qualitative information.

It was reported that 23% of safeguarding alerts were substantiated. There are further discussions around what other data needed to be captured and it was highlighted that the figures were the corporate picture rather than an individual picture.

Agreed: Geoff Baines and Julian Mouland to form a task and finish group to develop an assessment tool for performance indicators and to provide an update at the next meeting. Martin Cordy volunteered his involvement.

b. **STAFF SURVEY RESULTS**

Julian Mouland provided the Board with an overview of the Staff Survey results. It was reported that the results were for Plymouth City Council staff only. The CCG had undertaken a similar survey with their staff. The Board wanted assurances that all organisations were doing the same to address the issues and give peer challenge to each other if issues were not addressed.

c. **TRAINING**

Julian reported that following feedback on the Alerter's Training, this session has been reduced to ½ day, resulting in an increase in number of people attending the training.

60. **BUDGET 14/15**

The Chair, Jim Gould stated that Plymouth City Council currently fund 66% towards the budget and other partners to contribute the rest.

Agreed: Dave Simpkins to make contact with partners for contributions towards the Safeguarding Adults Board budget 2014-15.

61. **EXEMPT BUSINESS**

There were no items of exempt business.